

AL- Mustaqbal University

College of Education

English Department

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Listening & Speaking
(Unit 9)

Unit 9

When are you flying?

Get ready to listen and speak

- Put the letters in the correct order to make a word about travelling. The first one has been done for you.

- 1 pdtaer d depart 4 okibogn mrneub b..... n.....
 2 rriinatye i..... 5 accne c.....
 3 ndtiatesnoi d..... 6 rugaedp u.....

- Now match the word to its definition.

- a a list of different places, times and dates for your travels z
 b when you pay extra money to change flight class
 c when you leave somewhere
 d when you tell somebody you do not want to do something that you organized earlier
 e an airline or travel agency gives you this to identify your reservation
 f the place that you arrive at

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A Listening - The flight


- 1 Adam is on holiday in South Africa. In Johannesburg, he decides to change his travel plans so he speaks to Helen, a travel agent. Listen to their conversation. What does Adam ask to change? Tick ✓ a, b, c or d.

- a the airline ☐
 b the travel date ☐
 c the destination ☐
 d the type of ticket ☐

- 2 Listen again and complete Helen's notes.

Did you know ...?

When we say a flight number we say each individual number separately. We don't say the number as a total. So for SAA 235 we say: SAA two, three, five, not SAA two hundred and thirty five.



Destination:	a Cape Town		
Family name:	b	First name:	Adam
PREVIOUS TICKET			
Departure date:	c		
Flight number:	d		
Departure time:	e		
Ticket class:	i budget economy <input type="checkbox"/> normal economy <input type="checkbox"/>		
NEW TICKET			
Departure date	g		
Flight number	SAA 327		
Departure time	h		
Ticket class:	i budget economy <input type="checkbox"/> normal economy <input type="checkbox"/>		
Extra to pay:	j <input type="text"/> rand		

B Speaking – The flight

Speaking strategy

Asking polite questions

Adam asks Helen these two questions:

Would it be possible to fly three days later?

Is it possible to go in the morning?

He could also ask:

Can I fly three days later?

Could I go in the morning?

1 Put the questions below in order. 1 is the most polite and 3 is the most direct.

Would it be / Is it possible to fly tomorrow?

Can I fly tomorrow?

Could I fly tomorrow?

Speak up!

2 Ask a travel agent questions about your flight using the words below.

Examples:

would / possible / fly three days later?

is / possible / fly three days later?

could / fly three days later?

can / fly three days later?

You say: Would it be possible to fly three days later?

You say: Is it possible to fly three days later?

You say: Could I fly three days later?

You say: Can I fly three days later?

a is / possible / travel a week later?

b would / possible / get a refund?

c could / change my hotel booking too?

d is / possible / leave the following day?

Sound smart

Stress of polite questions

1 Listen to these two questions and underline the word stress.

1 Would it be possible to fly three days later?

2 Is it possible to go in the morning?

Listen again and repeat the two questions using the correct stress.

Did you know ...?

London Heathrow is the world's busiest airport in terms of number of passengers (over 61 million in 2006).

C Listening – A change of plan

1 Listen to Adam talking to Tom, a Tourist Information Officer in Cape Town. Look at the photos and match them to the statements below.

a Adam went to this place today.

b Adam cancels a trip to this place.

c Adam decides to go to this place.

2 Listen again and correct the mistakes below.

a Adam went to Table Mountain yesterday. today

b Adam cycled up Table Mountain.

c Adam hurt his back.

d Adam paid a deposit of 50 rand.

e The company needs 12 hours notice to cancel a booking.

f Adam will travel to Robben Island by helicopter.

Cape Point and Peninsula



Robben Island



Table Mountain



